**Interview 1:**

Basic info:

1. Rökkvi Steinn Finnsson
2. 21-year-old.
3. Finished upper secondary school, now a student at Reykjavík University.
4. Has worked at a car rental (AVIS).
5. Not working, student.

Adjustments on prototype:

1. Change tablet of car info.
2. Auto create new customer if customer is not registered.
3. Make names of insurance packages clearer.
4. Make a possibility to edit order afterwards rather than accept everything twice.
5. More information on order confirmation, especially regarding insurance packages and what they include.
6. Combine the order overview and order confirmation, don’t print out similar things like that twice. Rather make one more detailed order confirmation.
7. On order confirmation, add price per day for rental and insurance.

Epilogue:

1. Nothing unclear, easy to use.
2. See adjustments on prototype.
3. No name idea.

**Interview 2:**

Basic info:

1. Arndís Þóra Þórisdóttir
2. 20-year-old.
3. Finished upper secondary school, now a student at Reykjavík University.
4. Hasn’t worked at a car rental or similar workplace.
5. Basketball coach for Breiðablik.

Adjustments on prototype:

1. Make clearer where you’re typing in on home screen.
2. Change existing renter to existing customer, not clear what renter is.
3. Be more clear what fields are required in creating a customer.
4. Insurance tablets complicated.
5. Payment method needs a point of input.

Epilogue:

1. Mainly just insurance tablets.
2. See adjustments on prototype.
3. No name idea.

**Interview 3:**

Basic info:

1. Magnús Ingi Gylfason
2. 20-year-old.
3. Finished upper secondary school.
4. Hasn’t worked at a car rental.
5. Works at the Toyota agency in Iceland as a car salesman.

Adjustments on prototype:

1. Insurance tablets to complicated, make more user friendly.

Epilogue:

1. Mainly just insurance tablets, again.
2. See adjustments on prototype.
3. No name idea.